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... content of messages, but **automatically detect spam** in every ... CommTouch anti-spam solutions do not look at ... a message; rather they **automatically** identify certain ...

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Network Associates Inc. McAfee® SpamKiller® Appliances

... Heuristic **detection** – A series of internal tests determines ... scoring **email** as potential **spam**, tagging it ... create inbox rules to **automatically** sort potential ...

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... To **automatically** white list all of your Outlook ... zero- false positive and quickest method of **detecting spam**. We use numerous **emails** on geographically distanced ...

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1 [An experimental comparison of naive Bayesian and keyword-based anti-spam filtering with personal e-mail messages](#)

Ion Androutsopoulos, John Koutsias, Konstantinos V. Chandrinos, Constantine D. Spyropoulos
 July 2000 **Proceedings of the 23rd annual international ACM SIGIR conference on Research and development in information retrieval**

 Full text available: [pdf\(811.41 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

The growing problem of unsolicited bulk e-mail, also known as "spam", has generated a need for reliable anti-spam e-mail filters. Filters of this type have so far been based mostly on manually constructed keyword patterns. An alternative approach has recently been proposed, whereby a Naive Bayesian classifier is trained automatically to detect spam messages. We test this approach on a large collection of personal e-mail messages, which we make publicly available in "encrypte ...

Keywords: evaluation (general), filtering&/routing, machine learning and IR, test collections, text categorization

2 [Fast detection of communication patterns in distributed executions](#)

Thomas Kunz, Michiel F. H. Seuren

November 1997 **Proceedings of the 1997 conference of the Centre for Advanced Studies on Collaborative research**

 Full text available: [pdf\(4.21 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Understanding distributed applications is a tedious and difficult task. Visualizations based on process-time diagrams are often used to obtain a better understanding of the execution of the application. The visualization tool we use is Poet, an event tracer developed at the University of Waterloo. However, these diagrams are often very complex and do not provide the user with the desired overview of the application. In our experience, such tools display repeated occurrences of non-trivial commun ...

3 [Spam!](#)

Lorrie Faith Cranor, Brian A. LaMacchia

August 1998 **Communications of the ACM**, Volume 41 Issue 8

 Full text available: [pdf\(209.22 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#), [review](#)

4 Remote usability evaluation: user participation in the design of a Web-based email service

David R. Millen

April 1999 **ACM SIGGROUP Bulletin**, Volume 20 Issue 1

Full text available:  pdf(583.72 KB) Additional Information: [full citation](#), [abstract](#), [index terms](#)

A case study is presented in which remote usability evaluation methods were used in the development of a new Internet service. The new service provided access to email using a standard web browser. User session logs, which included keystroke level event records, were examined for approximately 600 of the service trial users. This allowed temporal and activity analysis of user behavior, as well as the detection of general session usage patterns. In addition to keystroke level data, feedback about ...

Keywords: email, online ethnography, remote usability, user requirements

5 Consistent, yet anonymous, Web access with LPWA

Eran Gabber, Phillip B. Gibbons, David M. Kristol, Yossi Matias, Alain Mayer

February 1999 **Communications of the ACM**, Volume 42 Issue 2

Full text available:  pdf(207.80 KB)  html(30.92 KB) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

6 Current technological impediments to business-to-consumer electronic commerce

Gregory Rose, Huoy Khoo, Detmar W. Straub

June 1999 **Communications of the AIS**

Full text available:  pdf(479.36 KB) Additional Information: [full citation](#), [references](#), [citations](#)

7 Conversations with Clement Mok and Jakob Nielsen, and with Bill Buxton and Clifford Nass

Richard I. Anderson

January 2000 **interactions**, Volume 7 Issue 1

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